



European Asylum Support Office

Newsletter — September 2013

EDITORIAL

Welcome to the September edition of the EASO newsletter. This month EASO has been looking backwards (with the presentation of the 2012 Annual Activity Report and the Annual Report on the situation of asylum in the EU 2012 at the European Parliament's LIBE Committee) and forward (with the publications of its work programme for 2014) One thing remains constant – EASO's determination to provide practical support to Member States with the implementation of the Common European Asylum System. In 2014 EASO plans to support this process through a vast array of tools that are being developed to fulfil this purpose (see pages 2/3). In this edition we also look at a number of operational issues, the latest asylum trends and the relocation forum which was held on 25 September.

Jean-Pierre Schembri
Newsletter Editor
EASO Spokesperson

12th EASO Management Board Meeting



On 16 September 2013 the 12th meeting of the EASO Management Board was held in Malta. The EASO Management Board is made up of representatives of EU Member States, the Commission and UNHCR. Frontex was also represented at the meeting. Representatives of Associate Countries attended as observers.

During the meeting, members held a brainstorming session on the operational implementation of the new asylum package and on the post-Stockholm programme. Among other agenda points, the board discussed EASO's support to Italy and Greece; preliminary findings of EASO's report on the Western Balkans; Working Arrangement UNHCR – EASO; EASO budget implementation; as well as the overall situation of asylum in the European Union. The Board also adopted EASO's Work Programme for 2014 (see pages 2/3).

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EASO Annual Reports presented at the European Parliament

The Executive Director of EASO, Dr Robert Visser, presented EASO's 2012 Annual Activity Report and the Annual Report on the situation of asylum in the EU 2012 at the European Parliament's LIBE Committee meeting on 5 September 2013. During his presentation, Dr Visser also looked into the first perspective on the situation of asylum in the EU in 2013. In this context, Dr Visser held that EASO could clearly see that Member States are already preparing for the new EU asylum package. Dr Visser expressed his support for the package, acknowledging the important shift from minimum standards to harmonisation of asylum policies and practices in the EU.

Dr Visser noted a slight increase of asylum applicants in 2012. It was pointed out that main groups of applicants came from Afghanistan, Syria and the Western Balkans, which groups 5 countries (Serbia, FYROM, Montenegro, Albania and Bosnia Herzegovina) with similar characteristics concerning asylum. An important new trend in 2013 is the increase of applications from Russia. Concerning the increasing numbers originating from Syria, almost all applications were successful in the EU. Some disparities in the applications rates between the EU countries were noted. To address the influxes from Syria and Russia, EASO organised expert meetings on these countries. Moreover, several networks focusing on specific Country of Origin Information were created.

Elaborating on EASO's main activities, Dr Visser explained that already some 2,500 Member States' officials have been trained by EASO. EASO also provided special or emergency support to a number of Member States. Additionally, Dr Visser provided a state of play on the Early warning and Preparedness System, and informed MEPs that the first publication of the EASO Asylum Quarterly Report was now available.

The full presentation can be viewed online on the following link:
<http://easo.europa.eu/news-events/easo-in-the-press/videozone/>

EASO Work Programme 2014

EASO will soon publish its work programme for 2014. The work programme outlines the plans for EASO's activities and provides the basis for budgetary planning for 2014. In 2013 new EU rules on the treatment of asylum seekers (the so called 'asylum package') have been agreed, setting out common high standards and stronger co-operation to ensure that asylum seekers are treated equally in an open and fair system – wherever they apply. In this context, in 2014, EASO will devote its efforts to supporting EU Member States and the European Commission in the coherent implementation of the revised EU asylum acquis, which was adopted in June 2013. EASO will play a key role in supporting Member States in this process through a vast array of tools that are being developed to fulfil this purpose.

EASO's priorities for 2014 are:

- *Supporting Member States' implementation of the recast asylum package through training, practical cooperation activities, COI and quality reports;*
- *Further developing EASO's Early warning and Preparedness System;*
- *Providing operational support to Greece in line with the Operating Plan Phase II and Special Support to Italy.*

EASO will consolidate and strengthen its **permanent support structures** in order to reach a basis for continuity. EASO will continue to train EU Member States officials, updating its **training** modules and learning materials to reflect the developments of the recast EU asylum acquis as well as other developments, such as case law and jurisprudence. New training modules will be also developed to address the demands and the needs of asylum officials working in this field.

EASO will also continue its Quality mapping exercise, and will provide expertise on quality procedures and quality methodology. EASO will establish a documentation system providing a single point of information on Member States' asylum systems and organisations, as well as on national and European factual, legal and case-law developments. EASO will continue providing **COI** by the on-going development of the COI-portal, the COI-network and COI-documentation and practical cooperation.

EASO will further develop its **special support measures** in the form of targeted measures to Member States with certain identified and specific needs related to the implementation of the revised EU asylum acquis (tailor-made assistance, capacity building, relocation, specific support and special quality control process). Throughout 2014, EASO will continue providing special support to Italy in line with the EASO Special Support Plan for that Member State.

Within the framework of the implementation of the revised EU asylum acquis and on the basis of the request of a Member State and an Operational Plan, EASO will provide **emergency support** to Member States subject to particular pressure by deploying Member States' experts in the form of Asylum Support Teams or by providing other support as required. In this context, EASO is ready to continue its activities in Greece on the basis of the Asylum and Migration Action Plan for Greece. Where relevant, EASO emergency support actions will complement any actions undertaken within the framework of Article 33 mechanism of the Dublin III Regulation.

EASO will continue developing and enhancing its **Early warning and Preparedness System** providing asylum trends analysis and risk scenarios in accordance with the EASO Regulation, as well as in view of the implementation of the Article 33 of the Dublin Regulation.

EASO will start its activities related to **third country support**. In this context, EASO is expected to reach a budgetary level which will allow taking up tasks related to third country support in agreement with the European Commission. This will include actions related to supporting the external dimension, supporting partnerships with third countries to reach common solutions, for example by capacity building and regional protection programmes, and to coordinate Member States' actions on resettlement. EASO will be ready to play a role in possible initiatives on processing of asylum applications jointly by experts from various Member States.

In addition, during 2014 EASO will further consolidate its organisation and will recruit new staff members, essentially consisting of experts in the field of asylum.

The EASO work programme 2014 will soon be available on: <http://easo.europa.eu/asylum-documentation/easo-publication-and-documentation/>

COI Specialist Network on Somalia

On 5 and 6 September 2013, EASO organised a kick-off meeting of the Country of Origin Information (COI) Specialist Network on Somalia. This is one of three pilot networks for COI specialists (the others being on Syria and Pakistan) in the framework of the EASO COI Network approach. The network consists of COI researchers from Member States and Associated Countries, who are, or aim to become, specialists on Somalia. The cooperation within the network is based on the principles of efficiency and avoiding duplication; knowledge generation; ensuring quality; solidarity; building capacity and expanding the European perspective. Members provided information on current and planned COI products on Somalia at national level in order to assist EASO in identifying gaps and avoiding duplication of work.

During the meeting, discussions were held on future communication tools to be used by network members, possible initiatives for cooperation and opportunities for the future. A presentation was given by Danish and Norwegian participants in recent Fact-Finding Missions to Somalia and neighboring countries. The presentation was followed by discussions on different COI topics such as the security situation, Al Shabaab (militant group), the importance of clans, the situation of minorities and internally displaced persons (IDP) camps. Furthermore, an information needs assessment was made and the participants compiled a list of useful sources of information on Somalia. It is intended that the pilot Specialist Networks establish long-term cooperation between country experts including sending and answering of queries; knowledge generation on specific topics of joint interest; cooperation on joint COI production or co-organisation of seminars or workshops on Somalia and that all knowledge generated by the network is placed on the COI Portal for the benefit of decision-makers and other interested parties.

EASO's field visit to the Greek First Reception Centre

On 4 September 2013, an EASO delegation visited the newly established First Reception Center (FRC) in Fylakio, situated in the north of Greece, halfway between Bulgaria and Turkey. The aim of EASO's visit was to get a direct impression of the impact of EASO's support in the field of reception and to gain an insight how the strategy, blueprint and manuals for reception facilities, developed by EASO experts, have been put into practice. Besides being informed about the state of play, this visit will enable EASO to provide even more targeted support in the field of reception in the future.



Picture Above: First Reception Centre, Fylakio, Greece

The FRC opened on 15 March 2013. The Center is an example of good practice in cooperation between the main stakeholders in the first instance asylum process – the First Reception Service and the Asylum Service – and the Hellenic Police, UNHCR, IOM and the two non-governmental organizations Medical Intervention and METAction for interpretation.

The FRC is the first pilot Reception Center established after the reform of the Greek asylum and reception system and the transfer of the asylum procedure from the Hellenic Police to the new Asylum Services.

The Center has a total capacity of 240 persons and has already accommodated around 450 persons since its initiation. There are different residential areas for men, women and families. It offers the possibility to screen and identify individuals in need of international protection and those belonging to vulnerable groups (e.g. unaccompanied minors, victims of torture and human trafficking or people with special medical conditions).

During the visit, EASO's delegation was briefed on the procedures in place upon arrival of a migrant at the Center. Following a welcome by the Center's staff, clothes are handed out in case of need. The registration and identification are conducted either by Asylum Service staff or by civilian-dressed police, followed by a medical examination. Before being brought to the residence area, personal hygiene items and linen are also handed out.

The FRC offers basic amenities, including cooking and washing areas. During their stay, the status of the residents will be determined in order to refer them, depending on the case, to the competent authority, e.g. the Asylum Service to apply for asylum or international protection, the Ministry of Labour for vulnerable categories or the Hellenic Police for starting the return procedure.

At any time, migrants have access to medical care as well as psychological support and are continuously informed about their rights and obligations.



EASO has provided emergency support to Greece since April 2011, following a request from the Greek Government in February 2011. EASO has supported the establishment of the new First Reception Service, the Asylum Service, the Appeals Authority, and reception in general as well as the reduction of backlog via the deployment of experts from different EU Member States.

In view of a request for further support received in early 2013, EASO will continue to deploy experts to Greece until December 2014.

One of EASO's future activities is to deliver a workshop on nationality establishment in the FRC, bringing together the First Reception Service, the Asylum Service as well as the Hellenic Police, to improve coherence and inter-institutional cooperation in the registration procedure. The training will be implemented in November 2013, in close cooperation with Frontex.

The newly established FRC is still in the process of being built up, e.g. in terms of increasing the number of staff-members. Nevertheless, the Director and staff are fully committed to do their bit to improve the Greek reception system.

By the end of 2013, the establishment of two additional Reception Centers is planned, based on the pilot project in Fylakio. The FRC marks a concrete first step in the right direction.

During EASO's visit to FRC, a number of areas, where additional EASO support might be required, were highlighted. These include, support in the field of age assessment, management support on how to run a Reception Center and support with the development of a referral system. EASO will explore all possibilities to ensure support in these areas.

Emergency support exercise at the external borders of Hungary and Romania

During the summer, EASO conducted an emergency support exercise. The exercise took place in parallel with an operational exercise of FRONTEX, REX2013, and aimed at simulating a situation of particular asylum pressure in the border areas of Hungary and Romania with Serbia.

The exercise tested EASO's capability and procedures in place for deploying Asylum Support Teams to Member States under particular pressure, assessed EU solidarity in the asylum area, as well as the practical and operational cooperation between EASO, FRONTEX and EU Member States.

Through this exercise, EASO has gained significant experience on possible emergency situations which could evolve in one or more EU Member States. The lessons learnt will help to be even better prepared on EASO's side, and thus to offer a more targeted and tailor-made support to the relevant Member States. One of the many positive outcomes/observations of this exercise was that EU Member States reacted very quickly and managed to make their experts available in case of an emergency, in very short notice.



EASO would like to take this opportunity to thank Hungary and Romania, as the host States, as well as Frontex, the EU Member States and experts involved, for taking part in and contributing to a successful emergency exercise.

EASO Training

Overview of EASO training activities

In the coming weeks, EASO will be delivering train-the-trainer sessions in the following modules:

- Evidence Assessment,
- Interviewing Vulnerable Groups, Exclusion,
- Interviewing Techniques,
- End of Protection and
- CEAS.

The train-the-trainer sessions on Evidence Assessment and Interviewing Vulnerable Persons have started in the second week of September. Both modules have been updated and trainees will be able to follow the updated versions.

In October, the train-the-trainer sessions, for Exclusion and Interview Techniques will commence. The modules has been updated and thanks to the commitment of our content experts, trainees will have the opportunity to follow the updated versions.

The online part for both modules will start on 7 October, while the face- to -face session will be held in Malta on 5-8 November.

You can register for both training sessions at training@easo.europa.eu. The registration deadline is **2 October 2013**.

EASO Training National Contact Points Meeting and the Didactic Seminar

In October, EASO will be organising its bi-annual **National Contact Point Meeting (NCP) on training** (on 24/25 October) on and it's an **annual Didactic Seminar** (on 22/23 October). The main aim of the NCP meeting is to provide Member States with a comprehensive update on recent developments in EASO Training. In line with its proposed Work Programme for 2014, EASO will be presenting its training and updating plans for next year, EASO's plans for the development of new training modules and /or an overview of EASO's training implementation on national and EU level. A session on good practices and other training related issues will be presented during this NCP meeting .

The main aim of this year's **Didactic Seminar** is to ensure that trainers are kept abreast of the latest developments in four of EASO's training modules: Inclusion, Interview Techniques, Interviewing Children and Interviewing Vulnerable Persons. The aim of this seminar is to ensure that trainers are aware of the changes incurred due to the latest update process of the above mentioned modules .This seminar will serve as a learning platform for trainers themselves, whilst enabling them to assure a high quality delivery during their training sessions. Trainers will also have the opportunity to meet the content experts and discuss the main developments of the above mentioned modules. Besides specific sessions and workshops on the content of these four modules, a plenary session on didactic methods and tools will be organised for all participants, with a special focus on gender-related issues in training.

On 25 September, the first 'Annual Relocation Forum' was organized by the European Commission in Brussels. During the event, Dr. Robert K. Visser, EASO Executive Director delivered a presentation on relocation. The Annual Relocation Forum is an opportunity to assist Member States in understanding what the relocation needs are in the immediate future and to help Member States to prepare their pledges.

This first edition of the Relocation Forum was opened by Home Affairs Commissioner Cecilia Malmstrom and was attended by the EU Member States, the Associate Countries, IOM and UNHCR.

Commissioner Malmstrom stated that relocation is a very tangible form of solidarity characteristic of a real Common European Asylum System since it provides immediate relief to an asylum system under pressure. The events of this summer show that there is still a lot of pressure on certain states, especially due to the terrible crisis in Syria. The future is very uncertain and could bring new pressures regardless of the political developments.

Commissioner Malmstrom stated that so far she has no evidence at all that relocation is a pull factor. Relocation is not a quick fix; it is rather one of many tools to alleviate and assist a Member State under pressure and in severe difficulties. Relocation is also not an alternative to getting your house in order.

In his presentation, Dr Visser outlined the key legal and practical characteristics of intra-EU relocation as enshrined in the EASO Regulation, which gives a clear coordination role to EASO in the field of relocation. Dr Visser highlighted that three key characteristics of relocation are that it takes place on a voluntary basis within the EU in case of an extra-ordinary situation in a Member State. Beneficiaries are aimed to be persons that have been granted international protection, and participation is voluntary both for the Member States and for the beneficiary. Relocation is also a second line process, i.e., its not about dealing directly with a high influx of asylum applicants

but rather about dealing with a high number of beneficiaries of international protection. Dr. Visser also described the key elements that could be used to assess extra-ordinary and disproportionate pressure. These include influx, size, population, geographical situation, GDP, average influx over a longer period of time and follow up migration, such as family reunification.



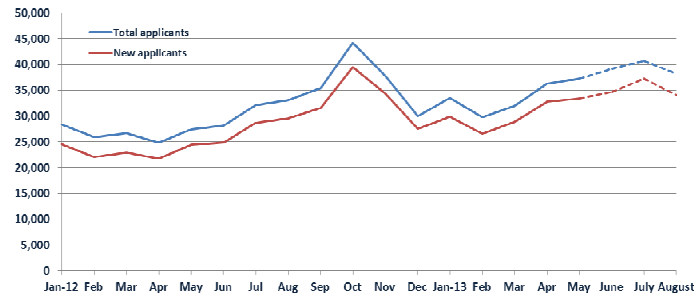
The Executive Director advocated a Common Relocation Approach, consisting of common framework/characteristics, common funding (AMF), common information provided by EASO, common steps to take and common tools developed by EASO. Hence a common approach rather than a permanent scheme. Clearly, bilateral relocation activities outside the common approach would still be possible. EASO started its work on relocation in summer 2012 by conducting the fact finding exercise on relocation and more recently by organizing an expert meeting on the topic. Another expert meeting will take place in November.

Finally, Dr. Visser provided some data on application lodged in the EU since 2009 and also focused on those MS that have had a sudden increase in applications.

Other presentations were delivered by Malta, Bulgaria, the European Commission (on AMF), IOM and UNHCR. Relocation will be further discussed at Ministerial level at the forthcoming Justice and Home Affairs Council on 8 October 2013.

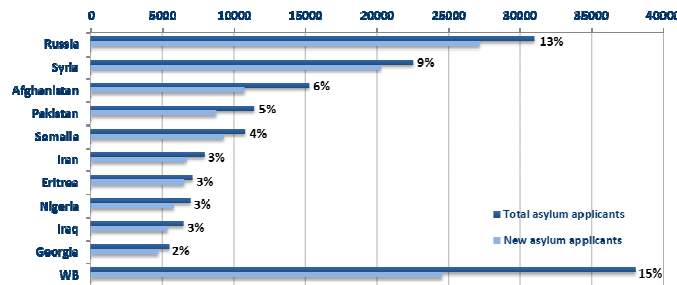
Latest Asylum Trends

1. Numbers of applicants for international protection in the EU+



- Total applications in August overall were some 15% higher than the same month in 2012 and 7% lower compared to July 2013

2. Top 10 Countries of Origin (% of total claims) in EU+ countries, January - August 2013



- For total applications, Western Balkans citizens continue to make the largest proportion of claims in the EU+
- The number of new applicants from Russia was higher than from Western Balkans

3. Latest Country of origin trends

Syria

- According to EASO data, Claims from Syrian applicants rose 15% in August compared to July and reached the highest levels so far experienced by the EU+ (nearly 4,000 per month)
- In August 2013, applications were made in an increasing number of EU+ states, leaving Syria in the Top 3 countries of origin for 15 Member States and Associated countries
- There was a sharp increase in asylum claims by Syrians in Bulgaria in August and early September 2013

Russia

- After a very steep rise in applicants holding Russian passports (mainly Chechens and mainly to Germany and Poland) from March to May 2013, an equally steep decline has now taken place.

Eritrea

- Applications from Eritreans rose very steeply in the last two months, entering the Top 3 Countries of Origin for 7 Member States and Associated Countries in August 2013

Western Balkans

- Western Balkans countries saw a decline in numbers in August, 7% compared to the previous month but absolute numbers remain higher than in previous years.
- After a change in legislation in Hungary on 1 July 2013, the large numbers of Kosovar applicants for asylum there seen in the first half of 2013 have dropped off considerably in August.

As reflected in the 2011 Commission Communication on European Judicial Training, the legal framework of the EU combines EU and national laws which are applied by national judges within different legal systems and traditions. Both the European Commission and the European Parliament have reiterated the unique role that courts and tribunals, judicial associations and judicial training institutions can play in ensuring that EU law is fully integrated in national practice¹.

EASO has the mandate of supporting the enhancement of quality standards and striving for consistency in the implementation of the legal instruments of the Common European Asylum System (CEAS). In particular, article 6 of its regulation specifies that EASO shall establish and develop training available to members of courts and tribunals in the Member States. The EASO regulation also foresees that EASO may create factual, legal and case law databases on national, Union and international asylum instruments making use of existing arrangements to organise, coordinate and promote the exchange of information concerning the implementation of all relevant instruments of the asylum *acquis*.

Pursuant to its regulation, EASO is also responsible for the deployment and coordination of asylum support teams in Member States facing particular pressure. The scope of such actions and operations extends to all stages of Member States' procedures for the determination of international protection claims, including appeal and judicial instances.

In an effort to understand the specific needs and characteristics of courts and tribunals, together with the existing differences in the Member States' appeal review systems and procedures, EASO engaged in a preliminary consultation with the International Association of Refugee Law Judges (IARLJ) and the Association of European Administrative Judges (AEAJ).

This consultation was initiated in the summer of 2012 and has continued with an open and

continued exchange of views on EASO's support and the role that second instance decision makers can play in the implementation of the CEAS. As part of the consultation process, EASO held one plenary and four specific working group meetings, the conclusion of which inspired the development of a concept note that outlines EASO's approach and identifies the main areas of potential cooperation (i.e. the collection and exchange of jurisprudence; professional development activities and capacity building activities in the context of emergency and special support operations). Through this note, EASO establishes its commitment to the following guiding principles:

1. EASO's support to courts and tribunals will be undertaken within the scope of the regulation with the main goal of supporting a coherent implementation of the CEAS.
2. With its activities in this area, EASO is committed to promoting dialogue and enhancing convergence in Member States' legal practice in full respect of the independence of courts and tribunals.
3. To this end, EASO will cooperate closely with and rely on the commitment of EU and Member State' courts and tribunals competent on international protection matters, judicial training institutions, judicial associations, the Commission, other EU Agencies, UNHCR and other relevant actors whose expertise can contribute to improving the quality of the support provided.
4. In its activities, EASO will take an open, constructive and flexible approach and remain fully committed to maintaining the highest standards of quality, efficiency and transparency while promoting competence and impartiality in judicial office.
5. EASO will build on the expertise existing in the field and make every effort to develop tools and methodologies that are adequately suited to the needs of MS courts and tribunals. In this regard, EASO will duly take into consideration relevant EU policies and initiatives in the field of judicial training and make every effort to ensure a full and meaningful judicial engagement.
6. EASO's support in this area will primarily target Member States' courts and tribunals

¹ COM(2011) 551 final – "Communication from the Commission to the European Parliament, the Council, the Economic and social Committee and the Committee of the regions – Building trust in EU-wide justice a new dimension to European Judicial Training", Brussels, 13.09.2011, pg.2. Available on the internet (http://ec.europa.eu/justice/criminal/files/2011-551-judicial-training_en.pdf)

responsible for international protection matters which shall have equal and free access to the support afforded by EASO. EASO will seek the full involvement of the Court of Justice of the European Union (CJEU), the European Court of Human Rights (ECtHR) in this process. To the extent possible, EASO will widen the scope of these activities to other actors including other relevant national authorities, EU agencies, UNHCR, academia and civil society organisations. Access to EASO's tools and materials will be granted on a case-by-case basis and will be subject to the needs of courts and tribunals and availability of human and financial resources.

In August 2013, the Executive Director of EASO approached relevant courts and tribunals in the Member States to present this approach. European and National Courts and Tribunals were invited to nominate a contact point who will be part of EASO's network and play a key role in facilitating cooperation at the national level. In December 2013, EASO will organise an annual meeting to evaluate progress and engage court and tribunal members in the planning of activities for 2014. The annual meeting will coincide with the organisation of an advanced workshop aimed at stimulating discussion among experienced court and tribunal members on the implementation of article 15 c) of the Qualification Directive.

Exchange of letters between EASO and the Association of European Administrative Judges (AEAJ)

On 4 September 2013, EASO formalised its cooperation with the Association of European Administrative Judges (AEAJ). The AEAJ was established to help broaden the knowledge of legal redress in administrative matters among administrative judges in Europe, and for this purpose, to have an intensive exchange of information on pertinent legislation and case law; to strengthen the position of administrative judges in Europe, and to promote the professional interests of administrative judges at national and European level.

The AEAJ is composed of judicial associations from EU and Council of Europe Member States

as well as individual administrative judges from those countries in which such associations do not exist.

Pursuant to this exchange, EASO was invited to participate in the Annual meeting of the AEAJ's Asylum and Immigration working group which featured an open discussion on EASO's cooperation with Courts and Tribunals. The meeting was held in Split, Croatia on 19 and 20 September 2013. Discussions are underway for the formalisation of EASO's cooperation with the International Association of Refugee Law Judges (IARLJ).

EASO – ECRE meeting

On 29 August, the EASO Executive Director held a meeting with Mr. Michael Diedring, Secretary General of European Council on Refugees and Exiles (ECRE) and representatives of its partners in the Asylum Information Database (AIDA) project - the Hungarian Helsinki Committee, Forum Réfugiés-Cosi and the Irish Refugee Council. AIDA aims to inform legal practitioners, policy makers, the media, researchers and the general public on asylum procedures, reception conditions and detention of asylum seekers in 14 EU Member States (AT, BE, BG, DE, FR, GR, HU, IE, IT, MT, NL, PL, SE, UK) through country reports, comparative indicators, news, advocacy resources and video testimonies.

The purpose of the meeting was to learn more about the details of this initiative, its expected long term results and foreseen impact on the implementation of the Common European Asylum System (CEAS) in general. This project is of particular interest to EASO in view of the development of its Early warning and Preparedness System (EPS), which will, *inter alia*, feed into Article 33 of the recast Dublin III Regulation. As an independent centre of expertise, EASO is always interested in learning more about ongoing activities in the field of asylum by both national administrations and Civil Society Organisations (CSOs). It is a fact that CSOs possess a wealth of information and expertise that is not easily available to national administrations. Both EASO and ECRE believe that constructive cooperation could yield synergies that lead to better implementation of the CEAS and ultimately better protection to those who need it.

EASO Vacancies

EASO has recently published the following vacancies:

Open Calls		
Reference Number	Title	Closing date
EASO/2013/CA /008	Logistics Assistant/Driver	14 October 2013

Seconded National Experts (only for EU Member States Government Officials)		
Reference Number	Title	Closing date
EASO/2013/SNE/006	Asylum Processes Officer	8 October 2013

For more information please visit www.easo.europa.eu and select 'working for EASO'.

EASO Website Upgraded

EASO recently updated its website <http://easo.europa.eu/>, using the valuable contributions collected via its on-line survey. The homepage and navigation menu were redesigned and the pages reserved for the Consultative Forum are now easier to use. Please also check the new video zone: <http://easo.europa.eu/news-events/easo-in-the-press/videozone/>, compiling audiovisual material on EASO, and the new section 'Asylum Documentation' on the homepage.

Do you have ideas to further improve our website? Please let us know by filling in our survey: <http://easo.europa.eu/website-survey/>

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The 3rd EASO Consultative Forum will be held on 27 & 28 November 2013, in Malta. More information on www.easo.europa.eu



Publications Office

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